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The Company Announces US\$100,000 Donation, as well as Relief Options for Customers, to Support Communities Affected by Hurricane Irma

The Company today announced a donation of US\$100,000 to the Red Cross to help support communities affected by Hurricane Irma.

Our communities always come together in times of need and adversity, and this event is no different," said Spokesperson, Regional President, The Company branch. "Our thoughts are for the safety, security, and well-being of everyone who has been affected by Hurricane Irma, and our most sincere thanks goes out to all of the first responders and volunteers who are working to ensure the safety of those living in affected communities."

In addition to this donation, The Company, which has XX locations and approximately XXX employees in Florida, is supporting its customers in a variety of ways. Relief options for those affected by Hurricane Irma include:

- 1. Waiving ATM and overdraft fees
- 2. Fee waivers, including late fees, extensions on payment due dates for mortgages, loans, and lines, or reduced credit card payment amounts
- 3. Low-interest loan options to residents in the impacted areas

Customers affected by Hurricane Irma are encouraged to contact the branch for help by calling 1-234-567-8910, 24 hours a day, seven days a week. The Company's customers can call 0-987-654-3210, Monday through Thursday 9:00 am - 9:00 pm ET, Friday 9:00

am - 6:00 pm ET, and Saturday 9:00 am - 1:00 pm ET., to discuss potential payment and disaster assistance options. Additional information is also available on the website.

The Company encourages businesses and individuals who would like to help to donate online at <u>http://www.redcross.org</u>

About The Company

Established in 2015, and currently marking its 6th year of operations, The Company is a highly diversified financial services provider based in Region. With total assets of \$198 billion as of 04.22.2021 and more than 150 employees, the company provides a broad range of personal and commercial banking, wealth management, and investment banking products and services to more than 10 million customers and conducts business through three operating groups: Personal and Commercial Banking, Wealth Management and Capital Markets.